



FAMILY CARE SUPPORT FOR COVID-19

Are you struggling to manage work and your child's distance learning? Or are you finding that you have more child care gaps than you used to? Rely on your *Bright Horizons Back-Up Care™* benefit to provide the support you need to navigate these challenges. We'll arrange high-quality care with an in-home care provider or in one of our centers with enhanced COVID-19 protocols* designed to give you peace of mind. Plus, we are currently waiving copays.

When activated, you will also have the option to secure care from within your own personal network (a neighbor, friend, or babysitter) and receive a reimbursement of \$100 per day.** Be sure to select Out-of-Network Care during the back-up care reservation process.

Register & Reserve Back-Up Care

Visit <https://backup.brighthouse.com>

If Prompted: Employer Username: PayPal | Password: backup4u

Download the App: Search "back-up care" in the App Store or Google Play

*For guidelines on back-up care related to COVID-19, visit: <https://www.brighthouse.com/covid19>.

**Please note: Out-of-Network Care may be deactivated at any time. This benefit should only be used when your regular care is unavailable and you need back-up care in order to work. Any use will count toward your annual number of back-up care visits.