Your healthcare and benefits just got easier



Get the help you need with Accolade

We provide personalized health and benefits support for you and your family, including 24-hour access to online tools and resources.

The Accolade mobile app and member portal includes your employee benefits and health plan information — making it easy to find the answers you need, all in one place.



The member portal and mobile app puts everything you need in one place



Use **secure messaging** to ask your Health Assistant or nurse about new health benefits, understanding coverage, finding a great doctor, learning about a condition, and more



Find an in-network doctor or facility that meets your needs



Upload a picture of a confusing bill and get help **understanding costs**



Get a full view of your employee benefits, all in one place



Store your ID cards so they're available whenever you need them



Learn more about **health and wellness programs** available to you



Activate Your Account

Here's how to get started.



Step One:

Visit member.accolade.com or download the Accolade mobile app on the App Store or Google Play.



Step Two:

Enter required information such as your name, birth date and ZIP code. Verify your account, then create your username and password.



Step Three:

Log in or open the app to see your employee benefits in one place — including your health plan information! Start messaging your health and benefits questions to your Health Assistant or nurse.

Helpful Tips!

- 1. Share this information with your family members so they can create their own account.
- 2. Set up a PIN or Face ID for faster login.
- 3. Take a picture of your member ID cards and store them in the app.
- 4. Turn on notifications so you don't miss a message.



member.accolade.com