Your healthcare and benefits just got easier

Get the help you need with Accolade

We provide personalized health and benefits support for you and your family, including 24-hour access to online tools and resources.

The Accolade mobile app and member portal includes your employee benefits and health plan information — making it easy to find the answers you need, all in one place.

The member portal and mobile app puts everything you need in one place

- Use **secure messaging** to ask your Health Assistant or nurse about new health benefits, understanding coverage, finding a great doctor, learning about a condition, and more
- Find an in-network doctor or facility that meets your needs
- Upload a picture of a confusing bill and get help understanding costs
- Get a full view of your employee benefits, all in one place
- Store your ID cards so they’re available whenever you need them
- Learn more about health and wellness programs available to you
Activate Your Account
Here’s how to get started.

Step One:
Visit member.accolade.com or download the Accolade mobile app on the App Store or Google Play.

Step Two:
Enter required information such as your name, birth date and ZIP code. Verify your account, then create your username and password.

Step Three:
Log in or open the app to see your employee benefits in one place — including your health plan information! Start messaging your health and benefits questions to your Health Assistant or nurse.

Helpful Tips!
1. Share this information with your family members so they can create their own account.
2. Set up a PIN or Face ID for faster login.
3. Take a picture of your member ID cards and store them in the app.
4. Turn on notifications so you don’t miss a message.