



# How to request a Labcorp OnDemand™ home test kit

Labcorp is committed to providing flexible options and easy access to screening services to you. Labcorp OnDemand™ is an easy and convenient way to help you stay on top of your health, monitor your chronic conditions and fill gaps in care testing.

This document outlines the steps to request your Labcorp OnDemand™ home test kit.

## Welcome!

The services below are available to you on behalf of your employer.

### COVID-19 ANTIBODY TEST AT LABCORP PATIENT SERVICE CENTER

Schedule an appointment to visit a Labcorp Patient Service Center for a venous blood draw to determine COVID-19 exposure by testing for the presence of antibodies.

[SCHEDULE APPOINTMENT](#)

VALID THROUGH 12/31/2022

### ONSITE FLU VACCINE

Get your flu shot conveniently at an onsite event in your office.

[CONTINUE](#)

VALID THROUGH 12/31/2022

### ONSITE SCREENING

It's fast and convenient. Schedule your appointment today!

[CONTINUE](#)

VALID THROUGH 12/31/2022

### LABCORP ONDEMAND HOME TEST

Request a home test kit (Lipid/A1C, Lipid) and complete your screening through the mail.

[CONTINUE](#)

VALID THROUGH 12/31/2022

### Appointments

You have no past or cancelled appointments.

[View your appointments](#)

1

Once logged in to WellConnect Plus™, navigate to the “Labcorp OnDemand Home Test” tile and select “Continue”.

### Note

You may encounter a disabled card if you do not meet certain program conditions. If you fail to meet one or more conditions, the card will be shown as follows.

Clicking on the “Why?” link will display a pop-up that lists any program condition you do not meet.

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Not currently available. [Why?](#)

VALID THROUGH 12/31/2023

The screenshot shows a patient portal interface with a central modal window. The modal is titled "AUTHORIZATION TO RELEASE PROTECTED HEALTH INFORMATION" and contains the following text:

**AUTHORIZATION TO RELEASE PROTECTED HEALTH INFORMATION**

I authorize LabCorp Employer Services, Inc. ("LES") to release my individually identifiable health information ("protected health information"), for the purposes described below, to my health plan or a third-party entity designated by my current or any future health plan or employer for use in health, wellness, and disease management programs and/or immunization records.

**INFORMATION TO BE RELEASED**

I understand that the information released will include any of the following, as available:

- data collected from my health screening (i.e., biometric data)
- data captured from me during the registration process for services
- data provided by my employer on an eligibility file for services
- health assessment results
- list of immunizations received

**PURPOSE**

I understand that my information may be used for one or more of the following purposes:

Buttons for "CONTINUE" and "Save" are visible in the background and modal respectively.

2

If you meet all program conditions and click continue you will be prompted with the LES HIPAA consent statement. Please review this text before checking "Accept" and clicking "Save".

labcorp

Home Results Support My Profile Logout

Welcome, Adam

# Welcome!

The services below are available to you on behalf of your doctor.

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VALID THROUGH 12/31/2022

### LABCORP ONDEMAND HOME TEST

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[CONTINUE](#)

VALID THROUGH 12/31/2022

## Appointments

You have no past or cancelled appointments.

[View your appointments](#)

### Body Biometrics

Please enter the following biometric measurements. If you aren't sure of any of these values, check "I don't know".

Feet  Inches  I don't know

Weight (lbs)  I don't know

Waist circumference (in)  I don't know

Blood Pressure

Systolic  Diastolic  I don't know

[Cancel](#) [Save](#)

3

Next, you may see a pop-up that prompts you to enter values for certain body biometrics. The measurements requested will depend on your program configuration, and in some cases you may not be prompted at all. To proceed with requesting your Labcorp OnDemand™ kit, please enter all values that you know in the pop-up. If you don't know any measurements, simply select "I don't know."

**labcorp OnDemand** Sign-in Register Kit Help Our Tests Blog Our Lab

## Welcome to Labcorp OnDemand™

Labcorp Employer Services is partnering with Labcorp OnDemand™ to send you a convenient home test kit.

Fill out the information below to receive your kit and create your Labcorp OnDemand™ account. Your kit will contain step-by-step instructions on how to collect your sample and send it back to Labcorp. The process is designed to be quick, painless, and simple. You can view your test results within the Results section of WellConnect Plus or in your Labcorp OnDemand™ account.

**Tests included**  
Lipid Panel and Diabetes Risk ADX

**Email**  
[Redacted]

**First Name**  
Adam

**Last Name**  
Garcia

**Date of Birth**  
Year: 1990 Month: Jan Day: 1

**Shipping Address (We'll send your kit here)**

**Address 1**  
[Redacted]

**Address 2 (if needed)**  
e.g. APT. 312 or UNIT A-32 or STE. 89 or BLDG 5

**City**  
Washington

**State**  
District of Columbia

**ZIP code**  
20011

**Phone**  
555-555-1212

**Create password**  
[Redacted]

**Confirm password**  
[Redacted]

**Place Order**

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Next, a new window will pop-up, taking you to the Labcorp OnDemand™ site. If this is your first Labcorp OnDemand™ experience through Labcorp Employer Services, you'll need to create an account, which will automatically trigger a kit order (note: user cannot order kits for other users. First Name, Last Name, email address and DOB are passed through to Labcorp OnDemand™ and cannot be changed). You will be asked to confirm your email address prior to receiving your kit.

If you have previously ordered any type of Labcorp OnDemand™ kit via WellConnect Plus™, you will be prompted to log in to your Labcorp OnDemand™ account.

**labcorp OnDemand** Sign-in Register Kit Help Our Tests Blog Our Lab

## Thank You

We've received your order and created your Pixel by Labcorp™ account. Please check your email for instructions to verify your account.



Hi Adam Garcia!

## My Orders

My Orders

My Test Results

My Account

Security

Health Profile

Register Kit

Sign Out

ORDER PLACED  
February 7, 2022

ORDER # PIX-22037-0436356447  
[View Receipt](#)

### Lipid Panel and Diabetes Risk ADX

Purchase Confirmed

Feb 7, 2022

Kit has been shipped

Feb 7, 2022

Arrived and awaiting sample

Feb 7, 2022

Sample on its way to the lab

Sample delivered to the lab

Your results are ready

5

Upon placing your request, you will receive an email order confirmation, followed by another email with tracking information once the kit has shipped. You can also track status through the “My Orders” section of the Labcorp OnDemand™ site.

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Upon receipt of your kit, you'll need to register it within the Labcorp OnDemand™ site. You must login to **ondemand.labcorp.com** in order to do so. Upon login, click "Register Kit" and enter the 12-digit number found within the kit. As part of this process, you'll need to provide more information about when your sample was taken, and agree to the Labcorp OnDemand™ consent statements.

(Continue on next page)

The screenshot shows the Labcorp OnDemand website header with navigation links: My Account, Sign Out, Register Kit, Help, Our Tests, Blog, and Our Lab. The main content area features a white modal window titled "Enter your registration code". Inside the modal, there is a text input field labeled "Registration code" and a blue "Continue" button. A "Help" link is located below the button.



The screenshot shows the Labcorp OnDemand website header. The main content area features a white modal window titled "Record time". It contains two input fields: "Date" with the value "02/07/2022" and "Time" with the value "02:48 PM". Below these is a "Timezone" dropdown menu currently set to "Eastern Time (America/New\_York)". A blue "Continue" button and a "Help" link are at the bottom of the modal.



The screenshot shows the Labcorp OnDemand website header. The main content area features a white modal window titled "Pixel by Labcorp™ User Agreement". The text inside the modal explains the agreement and includes a scrollable area with the following text: "This Pixel by Labcorp™ User Agreement ("Agreement") constitutes a legally binding agreement between you and Laboratory Corporation of America Holdings and its affiliates and subsidiaries, including Laboratory Corporation of America, (collectively, "Labcorp", "we", "us" or "our"). This Agreement governs your access and use of the Pixel by Labcorp website and online services (the "Site" and the "Services"). Note that Section 13 of this Agreement contains a mandatory arbitration provision that requires the use of arbitration on an individual basis and limits the remedies available to you in the event of disputes or claims in connection with this Agreement or the Site. Our Terms and Conditions governing access to and use of websites and online applications operated by Labcorp are a part of this Agreement and are incorporated by reference. By agreeing to this Agreement, you agree that you understand and agree to be bound by the Terms and Conditions with respect to your access to and use of the Site. In the event of any". Below the text are three checkboxes: "Accept Pixel by Labcorp User Agreement", "Accept PWNHealth Terms of Use", and "Accept PWNHealth Notice of Privacy Practices and Informed Consent". A blue "I Agree" button is at the bottom of the modal.

labcorp OnDemand

My Account Sign Out Register Kit Help Our Tests Blog Our Lab

Review and submit

Registration code  
8944.2630.5837

Registered to  
Adam Garcia

Birthday  
1/01/1990

Sex  
Male

Sample collected on  
February 7, 2022 at 2:48 PM  
America/New\_York

Submit

Help



labcorp OnDemand

Hi Adam Garcia!

My Orders

My Orders  
My Test Results  
My Account  
Security  
Health Profile  
Register Kit  
Sign Out

PIX-22037-0430356447  
View Result

Thank you for registering your kit!

Now just send your sample back to the lab and we will let you know when your results are ready.

Close

Your results are ready



labcorp OnDemand

Hi Adam Garcia!

My Orders

My Test Results  
My Account  
Security  
Health Profile  
Register Kit  
Sign Out

My Test Results

Feb 7, 2022

ORDER # PIX-22037-0430356447

Lipid Panel and Diabetes Risk ADX





You will receive additional emails when your sample has been received at the lab and when your results are ready. Once again, you can return to **ondemand.labcorp.com** in order to view results within the “My Results” page.

Hi Adam Garcia!

- My Orders
- My Test Results
- My Account
- Security
- Health Profile
- Register Kit
- Sign Out

Feb 7, 2022  
ORDER # 412 22027 9436206417

Download Official Report

AT A GLANCE

We tested for these important factors. Here's what we found:

What do these icons mean?

Lipid Panel and Diabetes Risk ADX

- Hemoglobin A1C (HbA1c)
- Total Cholesterol
- Triglycerides
- HDL "Good" Cholesterol
- T Chol/HDL Ratio, DB
- LDL Chol Cal, DB

Lipid Panel and Diabetes Risk ADX

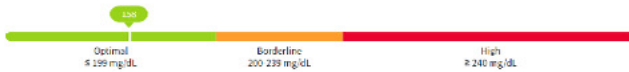
Hemoglobin A1C (HbA1c)

Measures the average amount of glucose in your blood over an extended period (typically 6-12 weeks). High HbA1c levels can be indicators of prediabetes and diabetes, among other conditions. HbA1c is also used to monitor glucose control in people with diabetes; the goal for most adults with diabetes is less than 7%.



Total Cholesterol

A measure of the total sum of cholesterol (LDL, HDL, and VLDL) in the body. Your body needs fat (cholesterol) to function, but too many bad fats, like LDL (low-density lipoprotein), can increase your risk for heart disease and stroke, among other conditions. Meanwhile, good fats, like HDL (high-density lipoprotein), can help remove bad fats from your body and reduce your risk for heart disease.



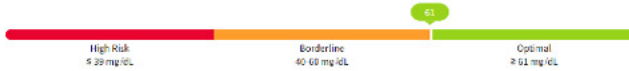
Triglycerides

Measures the number of triglycerides in the blood, a type of fat that circulates in your blood and comes from adipose, the primary fat stored from food used to supply your energy. High triglyceride levels can increase the risk of heart disease and may be a sign of metabolic syndrome, a genetic abnormality, or other condition.



HDL "Good" Cholesterol

Measures the amount of HDL in the blood, known as "good" cholesterol because it comes from particles that remove "bad" cholesterol from the body, which reduces the risk of heart disease and stroke. The higher HDL value, the better!



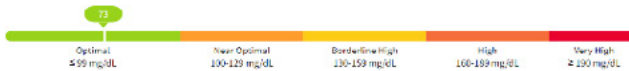
T Chol/HDL Ratio, DB

T Chol/HDL Ratio compares your total cholesterol, which is the sum of all the fats in your blood, to the level of HDL (high-density lipoproteins) or "good" cholesterol. Higher ratios may indicate a higher risk of cardiovascular disease.



LDL Chol Cal, DB

Measures the amount of LDL in the blood, known as the "bad" cholesterol because LDL particles can build up in the walls of your arteries, which increases the risk of heart attack and stroke, among other conditions.



Your Health and

Your test results may be affected by a variety of factors, including whether you were fasting and followed the instruction we provided. These results are intended to

Hi Adam Garcia!

## My Orders

My Orders

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Sign Out

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Feb 7, 2022

Sample on its way to the lab

Sample delivered to the lab

Your results are ready

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Results for verified users of WellConnect Plus™ will also be displayed within the WellConnect Plus™ results page (if configured by client) within 24 hours of posting on the Labcorp OnDemand™ site.