How to request a Labcorp OnDemand™ home test kit

Labcorp is committed to providing flexible options and easy access to screening services to you. Labcorp OnDemand™ is an easy and convenient way to help you stay on top of your health, monitor your chronic conditions and fill gaps in care testing.

This document outlines the steps to request your Labcorp OnDemand™ home test kit.
Once logged in to WellConnect Plus™, navigate to the "Labcorp OnDemand Home Test" tile and select "Continue".

**Note**
You may encounter a disabled card if you do not meet certain program conditions. If you fail to meet one or more conditions, the card will be shown as follows.

Clicking on the “Why?” link will display a pop-up that lists any program condition you do not meet.
If you meet all program conditions and click continue you will be prompted with the LES HIPAA consent statement. Please review this text before checking “Accept” and clicking “Save.”
Next, you may see a pop-up that prompts you to enter values for certain body biometrics. The measurements requested will depend on your program configuration, and in some cases you may not be prompted at all. To proceed with requesting your Labcorp OnDemand™ kit, please enter all values that you know in the pop-up. If you don’t know any measurements, simply select “I don’t know.”
Next, a new window will pop-up, taking you to the Labcorp OnDemand™ site. If this is your first Labcorp OnDemand™ experience through Labcorp Employer Services, you’ll need to create an account, which will automatically trigger a kit order (note: user cannot order kits for other users. First Name, Last Name, email address and DOB are passed through to Labcorp OnDemand™ and cannot be changed). You will be asked to confirm your email address prior to receiving your kit.

If you have previously ordered any type of Labcorp OnDemand™ kit via WellConnect Plus™, you will be prompted to log in to your Labcorp OnDemand™ account.
Upon placing your request, you will receive an email order confirmation, followed by another email with tracking information once the kit has shipped. You can also track status through the “My Orders” section of the Labcorp OnDemand™ site.
Upon receipt of your kit, you'll need to register it within the Labcorp OnDemand™ site. You must login to ondemand.labcorp.com in order to do so. Upon login, click "Register Kit" and enter the 12-digit number found within the kit. As part of this process, you'll need to provide more information about when your sample was taken, and agree to the Labcorp OnDemand™ consent statements.

(Continue on next page)
Review and submit
Registration info:
8941.2630.3637
Registered to:
Adam Garcia
Birthday:
1/01/1990
Sex:
Male
Sample collection on:
February 7, 2022 at 2:48 PM
America/New_York
Submit
Help

Hi Adam Garcia!
My Orders
My Test Result
My Account
Security
Health Profile
Register Kit
Sign Out

My Orders
Thank you for registering your kit!
Now just send your sample back to the lab and we will let you know when your results are ready.
Close

My Test Results
Feb 7, 2022
(00:00-11:00 ET)
Sample ID: 0001234567890

Light/Panel and CD 01515509 400
You will receive additional emails when your sample has been received at the lab and when your results are ready. Once again, you can return to ondemand.labcorp.com in order to view results within the “My Results” page.
Results for verified users of WellConnect Plus™ will also be displayed within the WellConnect Plus™ results page (if configured by client) within 24 hours of posting on the Labcorp OnDemand™ site.