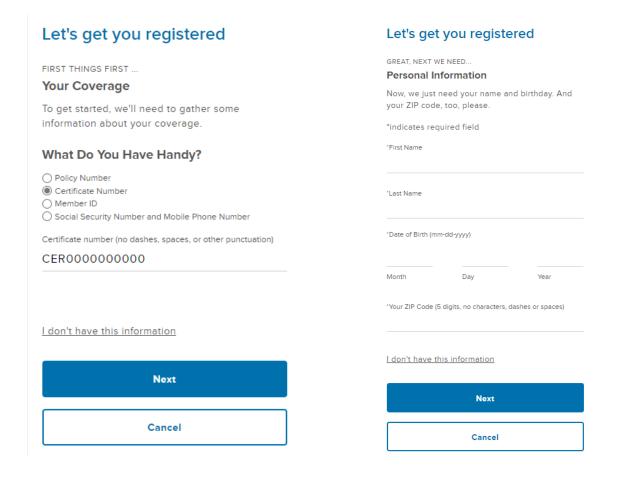
## MyAflac Registration

To access and manage your coverage online, visit www.aflac.com/paypal or download the MyAflac® mobile app to register your account.

When registering, please use your **certificate number**. This can be found on your schedule page in your **Welcome Packet**, by calling our Customer Support Center **1-800-433-3036**, or by creating a help ticket through the Bridge with PayPal HR.

Your certificate number will be CER followed by 10 digits; you will then be asked for some information to verify your identity.



## Once registered, you can take advantage of these features, available 24/7:\*



## Submit a claim and track the status:

Simply select new claim, answer a few questions about what happened and upload your supporting documents.

To prevent delays in processing your claim, be sure to:

- Enroll in direct deposit for faster claims payment. Make sure to have your account and routing numbers on-hand.
- If applicable, upload your completed Physician's Statement.
- Sign your claim digitally in the indicated areas and upload all billing and supporting documentation.
- Once your claim is submitted, you can track its status as it is processing.

\*Registration of a new MyAflac account can take up to 48 hours to take effect.

## To download the MyAflac® mobile app, visit your device's app store.







Have questions? Connect to Aflac 24/7 by scanning the QR code on the left, logging in to your account online or on the app or chatting with us at www.aflacgroupinsurance.com.

This flyer describes the user experience for Aflac Group certificate holders. MyAflac functionality may vary depending on type of coverage.

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